Bedrijfsgegevens



ASML Netherlands B.V.

De recruiter



MelanieVries

Telefoon: +31614480066

E-mail: Melanie.devries@headfirst.nl

Program management officer (PMO) - Customer Support

Functie	Program management officer (PMO) - Customer Support
Locatie	Veldhoven
Uren per week	40 uren per week
Looptijd	28.05.2023 - 26.10.2023
Opdrachtnummer	129335
Sluitingstijd	26.10.2023

Rolomschrijving en taakafspraken

Introduction to the job

Within the Customer Support (CS) P3O management office (CS PMO), we are looking for an experienced Program Management Officer with strong leadership skills.

In this role you are the Project Management professional and operate in a complex portfolio of programs and projects which deliver to the customer support service organization. You collaborate with the Program manager and the team of PMO professionals and bring your skills into practice!

CS delivers all the competencies required to deliver high quality service to the ASML customers and their machines, all over the globe. The central segment of CS drives the portfolio of improvements to meet future operational requirements and strategic objectives. Within this portfolio you will be creating and co-leading one of the new capability-oriented programs.

Role and responsibilities

Your main contribution will be:

Experience regarding successful program management, a structured mind-set and the ability to embed ASML's best known methods within the program(s);

Collaboration with the program team and your PMO colleagues;

Leadership and change management skills to drive improvements within the Portfolio, Program(s) and project(s);

Create a heartbeat within the programs with daily organizational skills and prepare strategic decisions (delivering project- and program information first time right).

Your tasks contribute to the success of the Program and the Portfolio of CS. You lead the way in delivering solutions that contribute to a stronger process framework and successful delivery of results. You work within a natural team of PMO professionals while reporting to the PMO and Program manager. The PMO team is growing and your motivation to improve and lead by example is an important asset for you to make a good fit with the team.

Education and experience

Education

Master's degree in Business Administration or equivalent practical experience with bachelors degree.

Experience

- -5+ years of working experience with Program and Portfolio management;
- -Experienced with the application of MSP;
- -Experienced with Project Management Methodologies.

Skills

Working at the cutting edge of tech, you'll always have new challenges and new problems to solve – and working together is the only way to do that. You won't work in a silo. Instead, you'll be part of a creative, dynamic work environment where you'll collaborate with supportive colleagues. There is always space for creative and unique points of view. You'll have the flexibility and trust to choose how best to tackle tasks and solve problems.

To thrive in this job, you'll need the following skills:

- -Positive attitude towards challenges;
- -Pro-active and likes to work in an organized manner;
- -Excellent inter-personal skills;
- -Fluent in English (verbal and written);
- -Cultural aware
- -Preferred language: English(Dutch is nice)

Diversity & Inclusion

ASML is an Equal Opportunity Employer that values and respects the importance of a diverse and inclusive workforce. It is the policy of the company to recruit, hire, train and promote persons in all job titles without regard to race, color, religion, sex, age, national origin, veteran status, disability, sexual orientation, or gender identity. We recognize that diversity and inclusion is a driving force in the success of our company.

Other information

In this position you report to the Manager CS Project Management Office.

Willingness to travel internationally (up to 10%). The PMO role provides the opportunity to further grow into the program- and portfolio management career development path within ASML.

Bekijk opdracht online